



Bed Bugs Frequently Asked Questions

I want to report a hotel with bed bugs

- Please contact the county public health department where the hotel is located to report your complaint so they can inspect the hotel.
- If the county public health department does not have a contract with the Iowa Department of Inspections & Appeals (DIA), please call DIA at (515) 281-6538.

I live in an apartment complex and the landlord won't do anything about the bed bugs

- If the city you live in is 15,000 residents or more, please contact the city if you wish to file a formal complaint against your landlord with the housing authority.
- If you live in a rural town with under 15,000 residents and there is no city ordinance, please contact Iowa Legal Aid at 1-800-532-1275.
- If you receive HUD assistance for your rent, contact your housing authority.

I have a complaint about a Healthcare/Hospital/Nursing Home/Assisted Living facility with bed bugs

Please contact Iowa Department of Inspections & Appeals (DIA) who handles the inspections for these facilities at 515-281-6538.

Is there any assistance for a person who needs bed bug treatment in their home and cannot afford it?

We are not aware of any assistance at the state level. Please contact the county public health department where the facility is located to see if they have any options through a healthy homes program or similar program.

I work for an employer who has bed bugs, what can I do?

- Please call Iowa Workforce Development to make an OSHA complaint at 515-725-5660.
- You can also call the city.
- You can also call Iowa Legal Aid at 1-800-532-1275.

My school has bed bugs, what can I do?

Please see the below helpful links from the EPA:

Managing Bed Bugs in School

<https://www.epa.gov/managing-pests-schools/bed-bugs-and-schools>

Bed Bug Guidance for School Nurses

<https://www.epa.gov/managing-pests-schools/bed-bug-guidance-school-nurses>

Bed Bug Guidance for School Administrators, Teachers, and Staff

<https://www.epa.gov/managing-pests-schools/managing-pests-schools-bed-bug-guidance-school-administrators-teachers-and>

Bed Bug Guidance for Parents

<https://www.epa.gov/managing-pests-schools/bed-bug-guidance-parents>