Continuous Quality Improvement (CQI)

IOWA DEPARTMENT OF PUBLIC HEALTH

Protecting and Improving the Health of Iowans

Iowa Provider Network (IPN) CQI Plan

Delivery of comprehensive and high quality substance abuse disorder and problem gambling prevention and treatment services

Based on concept:

- Effective addictive disorder services are best delivered as part of integrated system of care!

IPN Mission

Promoting an organizational vision that incorporates quality improvement throughout the IPN. IDPH envisions a collaborative CQI process that will be based in culturally competent principles and will advance health equity, improve the quality of services, and help to eliminate healthcare disparities.

IPN CQI Goals

- Establish and maintain a comprehensive and effective system of care for substance use and gambling problems through a statewide IPN
- Reduce substance use and gambling problems in Iowa through education, evidence-based prevention and early intervention services
- Increase remission and recovery from substance use disorders and problem gambling through timely, accessible, ongoing, and effective treatment services.

IDPH Iowa Department of Public Health

IPN CQI Objectives

- Identify processes and practices where improvement is needed
- Monitor CQI processes
- Continuously monitor data indicators

Future QI Activities

- Establish CQI committee meetings:
  - Quarterly meetings
  - Involvement of IPN Network providers, family, other stakeholders
  - Assist IDPH in establishing policies, goals, indicators
  - Ensure decisions are data driven
  - Review and evaluate results and data and CQI projects

Additional CQI Activities

- Organized around and includes:
  - NIATx
  - Community Assessment Workbooks
  - SPF-SIG Process
  - Critical Incident Reports
  - Complaints
  - Data Integrity Reports
  - Performance Measures
  - Retrospective Reviews
  - Other

Questions?

More information will be forthcoming of how to get involved

Share your ideas!