

## **TA Webinar 11**

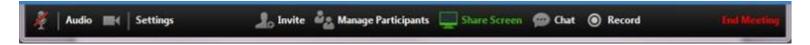
**IBHRS Integrated Treatment (SUD/PG) Reporting** 

June 16, 2021





#### Welcome!



- ZOOM Interface
- Muting Audio/Video
  - Microphone/Audio/Video icons
  - · Headset is best if joining by computer and not using phone
  - Please turn off video
- Chat Questions Welcomed!
- Will be Recorded and Posted to the IBHRS Website: <a href="https://www.idph.iowa.gov/Bureau-of-Substance-">https://www.idph.iowa.gov/Bureau-of-Substance-</a>
   <a href="https://www.idph.iowa.gov/Bureau-of-Substance-">Abuse/Substance-Use-and-Problem-Gambling-Data-Reporting/Iowa-Behavioral-Health-Reporting-System</a>





#### **AGENDA**

- Introductions and Background
- Tx Episode Questions from Help Desk
- Open Q&A
- Review Timeline and Next Steps
- Additional Questions to <u>SAPGData@idph.iowa.gov</u> subject line "IBHRS Question"



#### **Project Updates**

- Data collection for IBHRS begins in one month with data submission starting in roughly two months. To date, only four provider agencies have begun XML testing.
- Several Provider Agencies must still complete the Basic Certification Form. Access to UAT cannot be provided until the form is complete.





# HELP DESK QUESTIONS

#### **FAQ Location:**

https://idph.iowa.gov/Bureau-of-Substance-Abuse/Substance-Use-and-Problem-Gambling-Data-Reporting/IBHRS-FAQ





#### Help Desk Questions

#### Question:

As a clinician I am confused by the submission guide as it appears to be written for a data person. Will we be supplied with a clinical quick guide that lets us know if we need to do placement screenings and crisis interventions?





### **Help Desk Questions**

#### Answer:

FEI and IDPH are working on a visual workflow that should provide a high-level overview in addition to the Data Entry Guides posted on the IBHRS Site.





#### Help Desk Questions

#### Question:

We are really struggling with moving to only IBHRS Admission, IBHRS Service Details, and IBHRS Discharge. How is the state going to get any data on patients that are seen for an assessment only and no treatment (admission) is ever completed? Placement and Crisis is gone.





#### Help Desk Questions

#### Answer:

The main "sections" of IBHRS are Provider Client, Treatment Episode, and Service Event.

Provider Client records are for information about a Client served by a particular Provider – e.g. name, address, and phone number.

Treatment Episode records contain information about all of the interactions between a Client and a Provider, from first contact to the time that the client leaves the care of the Provider.



#### Help Desk Questions

#### Answer cont:

A Treatment Episode is used to record the episode of care EVEN IF THE ONLY CONTACT between a Client and a Provider was Crisis or Pre-Screening, and even if no treatment was provided.

The Treatment Episode contains Care Status records. A Care Status is a record of when a client seeks treatment, is admitted to treatment, changes ASAM Level of Care, or is discharged from treatment.





#### Help Desk Questions

#### Answer cont:

The following are the types of Care Status that may be recorded in a Treatment Episode:

- Pre-Admission: The Care Status of Pre-Admission is reported when a client first seeks and/or is evaluated for SUD and/or PG treatment services and has not yet been admitted. (note – Crisis would fall under "Pre-Admission")
- Admission: The Care Status of Admission is reported when a client is admitted to treatment services.
- Transfer: A Care Status of Transfer is reported when a client is transferred to a new facility or ASAM Level of Care within that provider.
- Discharge: A Care Status of Discharge reports the end of treatment for the SUD and/or PG Program Area.



#### Help Desk Questions

#### Answer cont:

Service Event records contain information about services provided to a client during a Treatment Episode. They are related to a Treatment Episode and at least one Care Status within the Episode.





#### PROVIDER P – Submitted by IDPH

#### **CLIENT C**

#### **Treatment Episode 1**

#### **Care Status Record**

Predecessor SRI:

SRI: **101** 

Provider Site SRI: **F** 

Status Type: **Pre-Admission** 

Program Area: **SUD** 

Level of Care:

Status Date: **5/1/2021** 

Discharge Reason:





#### Help Desk Questions

#### Question:

When conducting an admission on a SUD patient, do we need to ask the Gambling Wager Activity Type questions or are these just for Gambling Patients?

#### Answer:

- "Gambling in Past 12 Months Number" within the Prescreening sub-entity is required for all clients. Gambling
- Wager Activity Type will always be required if the client has a Care Status with a Program Area of Gambling Treatment.
- FEI/IDPH are working on a general clinical workflow model and will post the model on the IBHRS site when complete.



#### Help Desk Questions

#### Question:

We are struggling to find the answer in the Provider submission guide. Is the Closed Date required when entering a Pre-Admission? For instance, when we provide a Pre-Admission service on a patient, we don't know what the Closed Date is.





#### Help Desk Questions

#### Answer:

If a Client comes in for Pre-Admission services and you are certain that, after those services, the interaction between Client and Provider is complete (e.g. treatment was not recommended) then you should populate the Closed Date, indicating that the Treatment Episode is closed.

If at some point in the future, that changes and the client begins treatment (which would be recorded in an Admission care status) then you would need to clear the Closed Date for that Episode before creating the Admission.





#### Help Desk Questions

#### Question:

We realize that the Scheduled Admission date field is not required at the time of pre-admission. (i.e – the patient takes a few days to decide if they want to participate in treatment, or the recommendation changes from no treatment recommended to treatment recommended due to a positive UA), how do we go back and update that information if the note is already closed. We want to know if IDPH wants to capture this data field if we don't know on the date the preadmission services was provided.



#### Help Desk Questions

#### Answer:

Providers may access the Treatment Episode using the Data Entry Screens in IBHRS. Once you locate the applicable Treatment Episode (using the search field at the top of the list screen), then you can click on the Treatment Episode and update information accordingly, including the Scheduled Admission Date. Once updated, click "Submit" to update the record."

For Providers submitting via XML, a new file would need to be submitted with the key fields and updated information.



#### Help Desk Questions

#### Question:

I have attempted to use Google Chrome & Edge and find that it populates an error message. Internet Explorer does not but the site is not formatted correctly. Is there a browser that will work best for Data entry and site access?

#### Answer:

Google Chrome and Edge do work to access IBHRS. Please check your browser versions to ensure you are updated to the latest version.





#### Help Desk Questions

#### Question:

Regarding the CareStatus being submitted in the TreatmentEpisode data set, when a Client is transferred and the admission had already been reported, is it expected that the previous CareStatus should no longer be submitted in the file as it is already in IBHRS? Would it be enough to just send the Transfer Care Status, using the Predecessor Source Record Identifier to point to the admission record?





#### Help Desk Questions

#### Answer:

When an Admission Care Status exists within IBHRS for a Provider Client and Treatment Episode, and the patient changes level of care, then a new Transfer Care Status would be submitted using the Predecessor Source Record Identifier to point to the admission record.





#### Help Desk Questions

#### Question:

In review of the submission guide, I am wondering about Client Data Set- are these questions that need to be completed when a patient first presents to the agency. For example, on page 34 Sexual Orientation. This is not a question that our business staff would ask, it would be a question the clinician would ask. I am looking for a quick guide for clinicians, what questions need to be asked and reported on at first contact, then at time of assessment, admission, transfer of care and discharge. The submission guide is not written for a clinical person to understand.



#### Help Desk Questions

#### Answer:

The IBHRS Data Entry Forms may be useful. These forms are found on the IBHRS Website.

Programs may use the upcoming IBHRS Patient Flow and Data Entry forms to help guide when data points would be best collected within the program's patient flow.

Sexual Orientation is one of the fields in the Client Data Set and is a required field.





#### Help Desk Questions

#### Answer:

Level of Care determines the duration type to be reported. IOP allows "day" for per diem services and minutes are to be reported for those individual sessions that occur on a non-IOP group day. If an individual session occurs on an IOP group day, then only the "Day" is reported to IBHRS.

See pages 161-162 of the Submission Guide "Service Duration Type Code" section for business rules associated with this.





## OPEN Q&A





### Implementation Timeline

YOU ARE HERE

#### May 2021

- ✓ Technical Assistance Webinars
  - √ Vendor Specific Sessions (5/5 and 5/19)
- ✓ IBHRS Portal Usage and Data Entry Screen Trainings (TBD)
- ✓ Vendors Continue Development for Integrated Treatment (SUD/PG) Reporting and IPN Claim Submission
- ✓ Continue XML Submission Testing for Integrated Treatment (SUD/PG) Reporting
- ✓ Continue H837 IPN Claim Submission Testing

#### **June 2021**

- □ Technical Assistance Webinars
  - Vendor Specific Sessions (6/2, 6/16 and 6/30)
- ☐ IBHRS Portal Usage and Data Entry Screen Trainings
  - ✓ Data Entry Screen Training (6/8)
  - Statewide Waitlist Training (6/23)
- Vendors Continue Development for Integrated Treatment (SUD/PG)
   Reporting and IPN Claim Submission
- ☐ Continue XML Submission Testing for Integrated Treatment (SUD/PG) Reporting
- ☐ Continue H837 IPN Claim Submission Testing



#### Implementation Timeline

#### **July 2021**

- Complete FINAL Data Entry for SUD/PG in I-SMART and Submissions to CDR (for SFY2021)
- Begin Collecting IBHRS Data
- □ Technical Assistance Webinars
  - Vendor Specific Session (7/14)
- ☐ IBHRS Portal Usage and Data Entry Screen Trainings
  - Grant Management Training (7/13)
  - OTP Registry Training (7/20)
- □ Complete XML Submission Testing for Integrated Treatment (SUD/PG) Reporting
- □ Complete H837 IPN Claim Submission Testing

#### August 2021

- ☐ Final Training Topic TBD (8/2)
- □ Begin Reporting IBHRS Data
- □ Previous SUD and PG Episodes Entered in I-SMART Read Only in IBHRS
- ☐ I-SMART Not Available
- No Submissions to CDR
- ☐ Certification Activities (testing XML and H837p files) Complete





#### **Next Steps**

- IBHRS Home Page
- IBHRS Basic Certification Form:
   <a href="https://surveyhero.com/c/IBHRSBasicCertificationForm">https://surveyhero.com/c/IBHRSBasicCertificationForm</a>
  - Webinar Schedule
  - Details and support documentation for the entire series will be posted on the IBHRS Home Page
  - FAQ Document
  - Submit all IBHRS related questions via email to the SAPG Data
     Help Desk at <u>SAPGData@idph.iowa.gov</u>



**IBHRS Contact** 

SAPGData@idph.iowa.gov

