

# **TA Webinar 8** IBHRS Integrated Treatment (SUD/PG) Reporting

May 5, 2021







#### Welcome!

- ZOOM Interface
- Muting Audio/Video
  - Microphone/Audio/Video icons
  - Headset is best if joining by computer and not using phone
  - Please turn off video
- Chat Questions Welcomed!
- Will be Recorded and Posted to the IBHRS Website: <u>https://www.idph.iowa.gov/Bureau-of-Substance-</u> <u>Abuse/Substance-Use-and-Problem-Gambling-Data-</u> <u>Reporting/Iowa-Behavioral-Health-Reporting-System</u>





## AGENDA

- Introductions and Background
- Tx Episode Questions from Help Desk
- Open Q&A
- Review Timeline and Next Steps
- Additional Questions to

SAPGData@idph.iowa.gov subject line "IBHRS Question"





**Project Updates** 

- 1. Data collection for IBHRS begins in less than two months with data submission starting in roughly three months. To date, only one provider agency has begun XML testing.
- 2. 39 Provider Agencies must still complete the Basic Certification Form. Access to UAT cannot be provided until the form is complete.
- 3. IBHRS UAT Environment Updated



#### Iowa Behavioral Health Reporting System - UAT 2021.04.0-IBHRS-Phase-1A.20210430.1

Submission Reports

Data Entry

#### 

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| Tupload Search                               | Q) =                     | C Refresh      |                     |          |            |        |          |   |
|--|--------------------------|----------------|---------------------|----------|------------|--------|----------|---|
| NAME   | SUBMITTER                | USER           | DATE                | STATUS   | SUCCESSFUL | ERRORS | WARNINGS |   |
| TreatmentEpisodeDataSet_2<br>0210427134809   | Heartland Family Service | melissa.smith  | 04/27/2021 03:35 PM | COMPLETE | 0          | 1      | 0        | : |
| ClientDataSet_ValidExample                   | FEi Test Submitter       | kory.schnoor   | 04/23/2021 01:25 PM | COMPLETE | 0          | 1      | 1        | : |
| TreatmentEpisodeDataSet_2<br>0210423_SMTest2 | Heartland Family Service | shelby.maloney | 04/23/2021 12:46 PM | COMPLETE | 0          | 1      | 0        | : |
| TreatmentEpisodeDataSet_2<br>0210423_SMTest  | Heartland Family Service | shelby.maloney | 04/23/2021 11:16 AM | COMPLETE | 0          | 4      | 0        | : |
| TreatmentEpisodeDataSet_2<br>0210409160102   | Heartland Family Service | melissa.smith  | 04/12/2021 08:36 AM | COMPLETE | 0          | 9      | 0        | : |
| TreatmentEpisodeDataSet_2<br>0210407105827   | Heartland Family Service | melissa.smith  | 04/07/2021 11:10 AM | COMPLETE | 0          | 13     | 0        | : |
| ClientDataSet_20210407111<br>429             | Heartland Family Service | melissa.smith  | 04/07/2021 11:09 AM | COMPLETE | 8          | 0      | 1        | : |
| TreatmentEpisodeDataSet_2                    | Heartland Family Service | melissa.smith  | 04/06/2021 12:30 PM | COMPLETE | 0          | 13     | 0        |   |



<u>Question</u>: We are now going to be reporting transfer Care Statuses, but it doesn't look like there is a "transfer reason".

Is it just going to be assumed that the client completed (successfully, what about substantially??) the prior level of care?

#### Help Desk Questions





## Help Desk Questions

Answer:

Discharge Reason is a required field for both Transfer and Discharge Care Statuses (Page 81 of Submission Guide). The following value can be reported as a Discharge Reason where the Care Status type is "Transfer".

Transferred to another treatment program or facility





Help Desk Questions

<u>Answer</u>: Discharge Reason is a required field for both Transfer and Discharge Care Statuses (Page 81 of Submission Guide). The following values can be reported as a Discharge Reason where the Care Status type is "Discharge".

- Treatment completed
- Dropped out of treatment
- Terminated by facility
- Transferred to another treatment program or facility
- Incarcerated or released by or to courts
- Death

Other

- Transferred but client did not show up
- Transferred to program outside the licensed SUD/PG network
- Discharged State Hospital, medical purposes





#### Help Desk Questions

<u>Question</u>: Our IBHRS Provider Administrator has received her credentials to login to the IBHRS UAT Environment. However, upon doing that it isn't clear where to create/enable staff accounts for others in the agency (including our vendor who will be testing the file submission for us).

Could you please point us in the right direction for creating these accounts?

We are responsible for two agencies.





## Help Desk Questions

<u>Answer</u>: At this time, IBHRS User accounts may only be created by FEI. Additionally, vendors will not be given logins or access to IBHRS. FEI cannot allow other vendors access to the system.

Vendors should make files accessible to providers, providers should upload the files to IBHRS and communicate any errors back to their vendor.





## Help Desk Questions

<u>Question</u>: Regarding Loop 2400 and Segment NTE—for a patient with multiple services in the month, do you expect to have multiple 2400 loops in the same claim—each with their own Service Event SRI listed in the NTE, or do you expect to have separate claims for each service?





<u>Answer</u>: We expect a separate claim for each service. Each Service Event SRI should be provided.

Help Desk Questions





#### Help Desk Questions

Question: Regarding the Service Event SRI – are there any limitations on the format--either in the Service file or in the 837P 2400/NTE field? Currently, our EHR already creates a unique service identifier that we were NOT able to use for CDR reporting because it included "pipes" (which were the delimiters in the CDR text files). We are not clear on how these pipes might affect XML/837P files. Our service event identifier looks like this (example only): 5||2393||68851.001





#### Help Desk Questions

<u>Answer</u>: If you are using the same EHR for CDR reporting that you will use to report to IBHRS, you should use the same SRI for active records so no duplicates are generated when data is migrated from the CDR to IBHRS.

The pipe delimiter will not cause an issue in the XML. However, it will cause issues in the 837 and therefore should not be used.





## Help Desk Questions

<u>Question</u>: We are receiving errors that the Gambling Activity Type, Rank Number, Frequency Past 30 Days, and Location are required. However, we submitted a substance use client. Is the GamblingWagerActivityType and GamblingWagerActivityLocation always required?





## Help Desk Questions

<u>Answer</u>: The XML contained the Gambling Wager Activity Type entity, so the system is expecting this data. If you resubmit without that entity, those errors will go away. I tested this with the attached XML file and did not receive any errors related to Gambling Wager Activity Types.







<u>Question</u>: In the file before this, we submitted a special initiative, but received an error. In the most recent file upload we removed the special initiative but also received an error. What is the guidance around this?

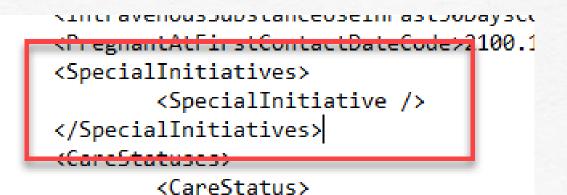
#### Help Desk Questions





## Help Desk Questions

<u>Answer</u>: This is the same issue as the previous question. The entity is included in the file, so the system is expecting data to be reported.







# OPEN Q&A





#### May 2021

- Technical Assistance Webinars
  - Vendor Specific Sessions (5/5 and 5/19)
- □ IBHRS Portal Usage and Data Entry Screen Trainings (TBD)
- Vendors Continue Development for Integrated Treatment (SUD/PG) Reporting and IPN Claim Submission
- Continue XML Submission Testing for Integrated Treatment (SUD/PG) Reporting
- Continue H837 IPN Claim Submission Testing

#### June 2021

- Technical Assistance Webinars
  - Vendor Specific Sessions (6/2, 6/16 and 6/30)
- □ IBHRS Portal Usage and Data Entry Screen Trainings (TBD)
- Vendors Continue Development for Integrated Treatment (SUD/PG) Reporting and IPN Claim Submission
- □ Continue XML Submission Testing for Integrated Treatment (SUD/PG) Reporting
- Continue H837 IPN Claim Submission Testing



## YOU ARE HERE

## Implementation Timeline



Implementation Timeline

## Iowa Behavioral Health Reporting System

#### July 2021

- Complete FINAL Data Entry for SUD/PG in I-SMART and Submissions to CDR (for SFY2021)
- Begin Collecting IBHRS Data
- Technical Assistance Webinars
  - Vendor Specific Session (7/14)
- Complete XML Submission Testing for Integrated Treatment (SUD/PG) Reporting
- Complete H837 IPN Claim Submission Testing

#### August 2021

- Begin Reporting IBHRS Data
- Previous SUD and PG Episodes Entered in I-SMART Read Only in IBHRS
- □ I-SMART Not Available
- No Submissions to CDR
- □ Certification Activities (testing XML and H837p files) Complete





#### IBHRS Home Page

• IBHRS Basic Certification Form:

https://surveyhero.com/c/IBHRSBasicCertificationForm

- Webinar Schedule
- Details and support documentation for the entire series will be posted on the IBHRS Home Page
- FAQ Document
- Submit all IBHRS related questions via email to the SAPG Data Help Desk at <u>SAPGData@idph.iowa.gov</u>



## Next Steps



## **IBHRS** Contact

# SAPGData@idph.iowa.gov

