



**Primary Care Provider Loan Repayment Program
Program Guidance 2022**

Iowa Department of Public Health
Protecting and Improving the Health of Iowans





Contact Information

Cristie Duric
Primary Care Officer
Bureau of Policy and Workforce Services
Iowa Department of Public Health
321 E 12th St.
Des Moines, IA 50319
Phone: 515-229-3913
Email: cristie.duric@idph.iowa.gov



Table of Contents

Table of Contents iii

Definitions 1

General Information 2

Candidate Eligibility & Documentation Requirements 3

Award 10

Application 10

Primary Care Provider Loan Repayment Program Documentation Checklist 12

Resources 13

Appendix 1 Considerations for Reserve Component of the U.S. Armed Forces or National Guard
Candidates 13

Definitions

Approved Time Off: defined as no more than 7 weeks (35 days) per service year for any reason.

Breach of obligation: the failure to fulfill a service obligation.

Community Health Needs Assessment: a state, tribal, local, or territorial health assessment that identifies key health needs and issues through systematic, comprehensive data collection and analysis.

Dental Care Services: the diagnosis, prevention, and treatment of diseases, disorders, and conditions of the oral cavity, commonly in the dentition but also the oral mucosa, and of adjacent and related structures and tissues, particularly in the maxillofacial (jaw and facial) area.

Federally-Qualified Health Centers: (otherwise known as FQHCs) are community-based health care providers that receive funds from the HRSA Health Center Program to provide primary care services in underserved areas.

FQHC Look-a-like: community-based health care providers that meet all HRSA Health Center Program requirements and are part of the Health Center Program but do not receive federal award funding. FQHC Look-a-likes are eligible to apply to the Centers for Medicare and Medicaid Services (CMS) for reimbursement under FQHC Medicare and Medicaid payment methodologies.

Full-time Service: defined as 40 hours per week. At least 32 hours per week are spent providing patient care at practice sites. No more than 8 hours per week are spent in a teaching capacity or performing clinical-related administrative activities.

Half-time Service: defined as a minimum of 20 hours per week not to exceed 39 hours per week. At least 16 hours per week are spent providing patient care at practice sites. No more than 4 hours per week are spent in a teaching capacity or performing clinical-related administrative activities.

Health Professional Shortage Area: a geographic area, population group, public or nonprofit private medical facility, or other public facility determined by the Secretary of Health and Human Services to have a shortage of health care professionals based on criteria defined in regulation. Information considered when designating a HPSA includes health provider to population ratios, rates of poverty, and access to available health services.

Judgment lien: a court ruling that gives a creditor the right to take possession of a debtor's real or personal property as a result of failure by the debtor to fulfill his or her contractual obligations.

Loan Default: the failure to repay a loan according to the terms agreed to in the promissory note.

Mental Care Services: the assessment, diagnosis, treatment or counseling of an individual or group to alleviate mental or behavioral illness, symptoms, conditions or disorders.

Non-profit private entity: an entity which may not lawfully hold or use any part of its net earnings to the benefit of any private shareholder or individual and which does not hold or use its net earnings for that purpose.

Overtime work hours: defined as hours worked past 40 hours per week full-time, and 20 hours per week half-time.

Primary Care Services: a continuum of care not focused or limited to gender identity, age, organ system, a particular illness, or categorical population (e.g., developmentally disabled or those with cancer). Care includes a full range of preventive, acute and chronic primary health services for all individuals, regardless of disease or diagnosis.



Reasonable educational expenses: costs of education, exclusive of tuition, (e.g., fees, books, supplies, clinical travel, educational equipment and materials, room and board, and certification/licensing exams), which do not exceed the school's estimated standard student budget for educational expenses for the participant's degree program and for the year(s) of that participant's enrollment. Debt associated with residency programs or relocation is not considered "reasonable educational expenses".

Reasonable living expenses include the costs of room and board, transportation, and commuting costs, which do not exceed the school's estimated standard student budget for living expenses at that school for the participant's degree program and for the year(s) of that participant's enrollment. Debt associated with residency programs or relocation is not considered "reasonable living expenses".

Service Year: defined as 52 weeks.

Uncollectible debt: debts that have been eliminated because there was no chance of the debt being paid.

Waiver: the release of a commitment to complete an obligation.

General Information

This guidance provides information about eligibility for the Primary Care Provider Loan Repayment Program (Primary Care Provider LRP). Additional programmatic details are provided in the Request for Proposal and the executed contract. There are terms (in blue ink) within this guidance which are hyperlinked to the definitions section of this document or to external links that provide additional information.

Statutory Authority

[Iowa Code Chapter 135.107](#) establishes the Primary Care Provider LRP under the Iowa Department of Public Health (IDPH). The program functions within the IDPH Division of Acute Disease Prevention, Emergency Response, and Environmental Health in the Bureau of Policy and Workforce Services. Iowa Administrative Code, Public Health Department 641 Chapter 110 establishes the organization of the center for rural health and primary care, which administers the Primary Care Provider LRP.

Program Overview

The Primary Care Provider LRP aims to improve access to primary health care among rural and underserved populations by providing educational loan repayment assistance to primary care, mental health care, or dental health care providers. In exchange, practitioners must complete a minimum two-year full-time, two-year half-time, or four-year half-time service obligation at an eligible practice site/s located in a federally designated [health professional shortage area \(HPSA\)](#) that corresponds to the provider's discipline. Candidates must meet certain requirements to qualify for the program.

Program Objectives

Objective 1: Improve access to primary health care among rural, underserved populations.

Objective 2: Expand the primary care provider workforce in rural, underserved areas of Iowa.

Objective 3: Distribute primary care providers where they are most needed.



Funding Source

Funding for this program is provided through Federal and State Loan Repayment funds granted by the U.S. Department of Health and Human Services Health Resources and Services Administration Program [CFDA: 93.165 Grants to States for Loan Repayment](#).

Candidate Eligibility & Documentation Requirements

Requirements are listed numerically in the following table. The requirements include a description and the corresponding documentation required as part of the application packet. ***Applicants must meet ALL eligibility requirements and submit documentation to support each requirement to be considered for an award.***

Requirement 1: Candidate must be a U.S. citizen or U.S. naturalized citizen.

Description

Candidate must possess proof of U.S. citizenship or U.S. naturalized citizenship.

Documentation

Copy of one of the following:

- Certified copy of the candidate’s birth certificate issued by a state or territory of the U.S.
- Valid, unexpired U.S. passport or U.S. passport card
- Certificate of Naturalization
- Certificate of Citizenship

If candidate changed name, copy of certified name change document in addition to proof of citizenship (noted above):

- Marriage Certificate
- Divorce Decree
- Court Order

Requirement 2: Candidate must practice in an eligible discipline.

Description

Eligible disciplines are:

- | | |
|--|--|
| <ul style="list-style-type: none"> ▪ MD: Allopathic Medicine ▪ DO: Osteopathic Medicine ▪ NP: Nurse Practitioner ▪ ARNP: Advanced Registered Nurse Practitioner ▪ CNM: Certified Nurse-Midwife ▪ PA: Physician Assistant ▪ RN: Registered Nurse ▪ HSP: Health Service Psychologist (Clinical and Counseling) | <ul style="list-style-type: none"> ▪ LCSW: Licensed Clinical Social Worker ▪ LISW: Licensed Independent Social Worker ▪ LMSW: Licensed Master Social Worker* ▪ PNS: Psychiatric Nurse Specialist ▪ LPC: Licensed Professional Counselor ▪ MFT: Marriage and Family Therapist ▪ Alcohol and Substance Abuse Counselors (LIC/CRED/CERT) ▪ DDS/DMD: General and Pediatric Dentistry ▪ RDH: Registered Dental Hygienist |
|--|--|



- PHARM: Pharmacist

**LMSWs must be providing clinical services*

Approved Specialties for Physicians*

- Family Medicine/Osteopathic General Practice
- General Internal Medicine
- Pediatrics
- Obstetrics/Gynecology
- Geriatrics
- Psychiatry General Practitioners

** General Practitioners (physicians who have not completed residency training programs) are not eligible for funding under SLRP.*

Approved Specialties for Nurse Practitioners and Physician Assistants

- Adult
- Family
- Pediatrics
- Psychiatry/Mental Health
- Geriatrics
- Women’s health

Requirement 3: Candidate must be licensed, board eligible, or board-certified to practice as a health care provider in the state of Iowa.

Description

- Candidate must possess documentation of authority to practice within Iowa.
- Candidate must possess documentation of approved specialty, if applicable.
- Candidate may apply with a provisional license or certificate but must have a fully unrestricted license/certificate before an award is granted.

Documentation

1. Copy of Iowa full/provisional professional license or certificate.
2. Copy of approved specialty certificate, if applicable.

Requirement 4: Candidate must practice at an eligible practice site/s.

Description

Eligible practice sites are:

Centers for Medicare & Medicaid Services Certified Rural Health Clinics

Federally Qualified Health Centers (FQHCs) may include:

- Community Health Centers
- Migrant Health Centers
- Homeless Programs
- Public Housing Programs

FQHC Look-A-Likes (community-based health care providers that meet all HRSA Health Center program requirements and are part of the Health Center Program but do not receive federal award funding)



Other Health Facilities may include:

- Community Outpatient Facilities
- Community Mental Health Facilities
- State and County Health Department Clinics
- Immigration and Customs Enforcement Health Service Corps
- Free Clinics
- Mobile Units
- School-based Programs
- Critical Access Hospitals affiliated with a qualified outpatient clinic
- State Mental Health Facilities

Private Practices (Solo or Group)

Indian Health Service Facilities, Tribally-Operated 638 Health Programs, and Urban Indian Health Programs

- Federal Indian Health Service (IHS) Clinical Practice Sites
- Tribal/638 Health Clinics
- Urban Indian Health Program
- IHS and tribal hospitals

Correctional or Detention Facilities

- Federal Prisons
- State Prisons

Eligible Practice Sites must:

- Be a public entity, [non-profit private entity](#), or a for-profit health facility operated by a non-profit organization.
 - Be located in a federally-designated HPSA that corresponds to the provider's declared discipline.
 - HPSA must be designated at the time that the application is submitted.
 - If service obligation includes more than one practice site, **all sites** must be located in a HPSA
 - Medically Underserved Areas or Populations and shortage areas designated by the state do not qualify.
 - Accept insurance, including Medicare, Medicaid, and the Children's Health Insurance Program.
 - Not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.
 - Use a Sliding Fee Discount Program that is consistent with [National Health Service Corps Sliding Fee Scale Guidance](#).
 - For individuals with annual incomes at or below 100 percent of the [HHS Poverty Guidelines](#), practice sites provide services at no charge or at a nominal charge.
 - For individuals between 100 and 200 percent of the [HHS Poverty Guidelines](#), practice sites must provide a schedule of discounts, which must reflect a nominal charge covered by a third party (either public or private).
-



- Practice sites may charge for services to the extent that payment will be made by a third party which is authorized or under legal obligation to pay the charges.
- Accept all individuals regardless of their ability to pay.
- Charge for professional services at the usual and customary prevailing rates (except free clinics).

Telehealth Practices:

- Applicant must comply with all applicable telemedicine policies of their site as well as all applicable federal and state rules and policies regarding telemedicine services.
- The originating site (location of the patient) and the distant site (location of the PCPLRP participant) must be located in a HPSA.
- Applicant must be practicing in accordance with applicable licensure and professional standards.
- Applicant must be available, at the discretion of the approved practice site(s), to provide in-person care at the direction of each telehealth site on the application regardless of whether such sites are distant or originating.
- Telehealth may be conducted to or from an approved alternative setting as directed by the participant's practice site(s).
 - All service completed in an approved alternative setting is restricted to the program guidelines.
- Self-employed clinicians are NOT eligible to earn service credit for telehealth services.
- If telehealth services are provided to patients in another state, the clinician must be licensed to practice (including compacts) in both the state where the clinician is located (i.e., the distant site) and the state where the patient is physically located (i.e., the originating site).
- Telehealth services must be furnished using an interactive telecommunications system, defined as multimedia communications equipment that includes, at a minimum, audio and video equipment permitting two-way, real time interactive communication between the patient at the originating site and the applicant at the distant site.
 - Telephones, facsimile machines, and electronic mail systems do not meet the definition of an interactive telecommunications system.

Documentation

1. Employer form (provided as part of the application)
2. Applicant Information Form (provided as part of the application)
3. Copy of Employer’s Sliding Fee Scale
4. Copy of Employer’s Sliding Fee Scale Policy
5. Copy of Employer’s Patient Non-Discrimination Policy

Requirement 5: Candidate must agree to service obligation.

Description

Service obligation must specify the following provider criteria:

- If service obligation includes more than one practice site, all sites must meet practice site eligibility requirements.
- Provide primary care services for a minimum of 45 weeks per year for a minimum two-year full-time, two-year half-time, or four-year half-time service obligation.



- Service credit begins when the contract period starts.
- Indicate full-time or half-time employment status (service begins when the contract period starts).
 - Applicants are allowed to change full-time or half-time employment status once per service obligation upon request to the Department.
 - Full-time Service: defined as 40 hours per week.
 - Half-time Service: defined as a minimum of 20 hours per week not to exceed 39 hours per week.
 - At least 32 hours per week full-time (or 16 hours part-time) are spent providing patient care at practices sites.
 - No more than 8 hours per week full-time (4 hours part-time) are spent in a teaching capacity or performing clinical-related administrative activities.
- Adherence to overtime and approved time off restrictions.
 - Approved time off is defined as no more than 7 weeks (35 days) per service year for any reason.
 - Overtime is defined as hours worked past 40 hours per week full-time, and 20 hours per week half-time. Overtime hours do not count toward service obligation.

Documentation

1. Contractual agreement (if candidate awarded) that attests to all service obligation requirements.

Requirement 6: Candidate must have qualifying educational loans.

Description

Qualifying educational loans are government and commercial loans obtained by the applicant for actual costs paid for tuition as well as reasonable educational and living expenses.

Reasonable educational expenses are costs of education, exclusive of tuition, (e.g., fees, books, supplies, clinical travel, educational equipment and materials, room and board, and certification/licensing exams), which do not exceed the school's estimated standard student budget for educational expenses for the participant's degree program and for the year(s) of that participant's enrollment. Debt associated with residency programs or relocation is not considered a "reasonable educational expense".

Reasonable living expenses include the costs of room and board, transportation, and commuting costs, which do not exceed the school's estimated standard student budget for living expenses at that school for the participant's degree program and for the year(s) of that participant's enrollment. Debt associated with residency programs or relocation is not considered a "reasonable living expense".

Loans must be solely applicable to the applicant's undergraduate or graduate education and correspond with the provider discipline submitted for consideration of loan repayment.

Loans/ Debt must **NOT** be:

- Consolidated or refinanced loan with another person, including a spouse.
- Consolidated or refinanced loan that includes any debt other than another eligible educational loan of the applicant.
- Affiliated with a service obligation that will not be complete before submitting an application.



- Made by private foundations to individuals.
- Already repaid in full.
- A Primary Care loan.
- A Parent PLUS loan.
- A Personal line of credit.
- Subject to cancellation.
- A residency loan.
- Credit card debt.

Documentation

1. Education Information Form (provided as part of the application) collecting information about the candidate's attendance at educational institutions that apply to the discipline and loans submitted for consideration for this RFP.
2. Official transcript(s) or signed statement(s) from educational institution(s) showing dates of attendance, degree obtained, and name of each educational institution attended relevant to the provider discipline submitted for consideration under this application.
3. Loan Information Form (provided as part of the application) collecting the following information:
 - For each individual loan, provide:
 - Debtor Name
 - Loan Type
 - Loan Date
 - Principal Balance
 - Outstanding Balance
 - Interest Rate
 - Last Disbursement Date
 - Servicer
 - School Name
 - For each consolidated loan, provide:
 - Debtor Name
 - Consolidated Loan Type
 - Consolidated Loan Date
 - Consolidated Principal Balance
 - Consolidated Outstanding Balance
 - Consolidated Loan Interest Rate
 - Consolidated Loan Disbursement date
 - Consolidated Loan Disbursement amount
 - Consolidated Loan Servicer
 - All original loan information for each loan included in consolidated loan
4. Loan Verification Form (provided as part of the application) collecting loan information for verification with the Iowa College Student Aid Commission.

Requirement 7: Candidate must meet eligibility conditions.



Description

Candidate must NOT:

- Have a federal or state **judgment** or **lien/s**.
- Have a current **default** on any federal or non-federal payment obligations (e.g., loans, income tax liabilities, court-ordered child support payments), even if the creditor now considers them to be in good standing.
- Have **breached** a prior service obligation to the federal/state/local government or other entity, even if they subsequently satisfied the obligation.
- Have had any federal or non-federal debt written off as **uncollectible** or received a **waiver** of any federal service or payment obligation.
- Have an outstanding contractual obligation for health professional service unless that service obligation will be completely satisfied before the Primary Care Provider LRP contract has been signed. **Exception:** Individuals in the Reserve Component of the U.S. Armed Forces or National Guard are eligible to participate. However, additional considerations apply (see [Appendix 1](#)).
 - Health professional service obligation includes:
 - Active military obligation
 - National Health Service Corps Scholarship Program obligation
 - Nursing Education Loan Repayment Program obligation
 - Other State Loan Repayment Program obligation
 - Employer recruitment or sign-on bonus that requires service obligation

Documentation

5. Applicant Information Form (provided as part of the application)
-



Award

Candidates are eligible for a maximum award depending on health care discipline.

Eligible Health Care Discipline	Maximum Award
Primary care physician MD/DO <ul style="list-style-type: none"> ▪ Family Medicine (and osteopathic general practice) ▪ General Internal Medicine ▪ Pediatrics ▪ Obstetrics/Gynecology ▪ Geriatrics ▪ Psychiatry General Practitioners ▪ General and Pediatric Dentistry (DDS/DMD) 	\$50,000
Nurse Practitioners (NP/ARNP) and Physician Assistants (PA) <ul style="list-style-type: none"> ▪ Adult ▪ Family ▪ Pediatrics ▪ Psychiatry/mental health ▪ Geriatrics ▪ Women’s health Psychiatric Nurse Specialist (PNS) Certified Nurse Midwife (CNM) Health Service Psychologist (Clinical and Counseling) (HSP)	\$40,000
Licensed Clinical Social Worker (LCSW) Licensed Independent Social Worker (LISW) Licensed Professional Counselor (LPC) Marriage and Family Therapist (MFT) Registered Clinical Dental Hygienist (RDH) Registered Nurse (RN) Alcohol and Substance Abuse Counselors (certified)	\$30,000

Application

Depending on availability of funds, funding opportunities are listed in the State of Iowa grants management system ([IowaGrants](#)). The Primary Care Provider LRP funding opportunity is released as a request for proposal (RFP) that details the expectations and requirements for completing an application. All applications are completed and submitted within the IowaGrants system. Typically the RFP is posted annually in the fall with contracts beginning the following January. However, **service credit begins when the contract period starts.**



Once the application period has closed, applications are reviewed and awards are issued. Only eligible candidates who successfully submit the required documents and forms are considered for an award. Additionally, eligibility criteria may include priority designations, which are noted in the RFP.



Primary Care Provider Loan Repayment Program Documentation Checklist

Use this checklist as an aid to submitting your request. Each document listed is linked to the Candidate Requirements and Documentation section of the Primary Care Provider LRP Program Guidance.

- [Copy of one of the following:](#)
- [Birth Certificate](#)
 - [Passport](#)
 - [Naturalization Form](#)

[Copy of Certified Name Change \(if candidate changed name\)](#)

-
- [Marriage Certificate](#)
 - [Divorce Decree](#)
 - [Court Order](#)

- [Copy of Iowa full/provisional professional license or certificate](#)

- [Copy of professional specialty certificate, if applicable](#)

- [Copy of employer sliding fee scale and policy \(for more information about sliding fee program information, access the NHSC Sliding Fee Discount Program Information Package\)](#)

- [Copy of Employer’s Patient Non-discrimination Policy \(this policy is for patients to ensure equality of service provision\)](#)

- [Official transcript or signed statement from educational institution showing dates of attendance, degree obtained, and name of each educational institution attended relevant to the provider discipline submitted for consideration.](#)

NOTES:

Resources

1. U.S. Department of Health & Human Services Poverty Guidelines - <https://www.hhs.gov>
2. HRSA Data - <https://data.hrsa.gov>
3. HPSA Find - <https://data.hrsa.gov/tools/shortage-area/hpsa-find>
4. Find Shortage Areas by Address - <https://data.hrsa.gov/tools/shortage-area/by-address>
note: This search will not identify facility HPSAs.
5. Federal Student AID - <https://studentaid.gov>
6. IowaGrants - <https://www.iowagrants.gov/index.do>

Appendix 1 Considerations for Reserve Component of the U.S. Armed Forces or National Guard Candidates

The following considerations apply to candidates who are in the Reserve Component of the U.S. Armed Forces or National Guard:

- Placement opportunities may be limited by SLRP in order to minimize the impact that a deployment would have on the vulnerable populations served by the reservist.
- Military training or service performed by reservists will not satisfy the SLRP service commitment.
- If participant's military training and/or service, in combination with the participant's other absences from the service site, exceed 35 workdays per service year, the SLRP service obligation must be extended to compensate for the break in service.
- If the approved SLRP site where the reservist is serving at the time of his/her deployment is unable to reemploy that reservist, SLRP will reassign the participant to another SLRP-approved service site to complete his or her remaining SLRP service commitment.
- If the participant is a reservist and is called to active duty, the amount of time he/she is on active duty (which does not count as SLRP service) must be added to the length of the original SLRP obligation.

[Back to Other Eligibility Criteria](#)